

### **Requirements to the system for administrators and user**

Dear **CoolTool** - User,

the AC & R engineering software **CoolTool** requires following conditions for a correct performance. If you detect Problems, that are not described in the following text, we would be pleasant if you inform us, to debug our software.

#### **Missing Administrator Rights, Antivirussoftware and Firewall**

Especially in the earlier past we are detecting problems because of Limitations in Userrights in the background of the operating system (Windows XP and Vista). During the installation of CoolTool you have to locked in as **Administrator**. If your PC is involved into a network, please tell your Network-administrator to delete Signatures, that blocks **reading/ writing** of any file in the **CoolTool** - directory.

Please deactivate the Firewall and Antivirussoftware during the installation- or update- process of **CoolTool** (Products like these: AntiVir, Kasperski, McAfee, E-Trust, Symantec) Please check the signatures of installed **Antivirussoftware, Internet Security** and **Firewall** for limited access to **CoolTool**- Files and delete them.

#### **Access to files**

All kind of access to files, that means read **and** write, must be allowed in the directory, in which the software is installed/the **\*.exe- Files** files are running. The standard is **c:\wincool**, but all other names are allowed and can be changed by the user. For e.g. in a directory d:\software\refridge\cooltool. **CoolTool** can be installed without any problems. **CoolTool** has no access during run to other directories. The licence data are in the file **c:\rechpar.dat**, here read must be allowed.

#### **Free use of \*.exe- Files:**

All necessary files are in one directory. Each **\*.exe- File** can start instant, depending which function is required. The main/principal menu is in the file **coolmain.exe** . All the others **\*.exe- Files** are able to start instant. Here fore it must be allowed by the system, to start them, that means all **\*.exe- Files** in the directory via double click.

#### **Necessary system files:**

The necessary system files - like **\*.dll, \*.ocx** or **\*.vbx** - files - are not copied into the Windows system. This is an easy possibility to avoid conflicts with all kind off Windows releases. If after a longer Windows/CoolTool session a conflict is detected, please restart the computer. This happens sometimes after the use of CD burners or several other hardware drivers and we are not able to analyse this.

#### **Our Support:**

Our Support- Service includes the analysis of mistakes and disfunction of **CoolTool**- Software and the Solutions for correct function. Problem solutions that are the result of individual Installations and Settings on the users operating system are not part of our support service, because of the huge timerange. We kindly ask you, to check your system concerning the listed points, before you connect our Support Service. So you help us, to spend much more time on the development of **CoolTool**, for a strong Software- Product for the Future. Thank you very much.

With best regards  
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